



## Customers' Quotes

Don't just take our word for it. Read what others are saying about Framework Solutions' Advertising and Promotions Review Process Manager [PM]:

“ [PM] is quick at capturing comments from the meeting and helps facilitate the discussion during the meeting by clarifying comments and ensuring that she has captured the comments correctly. ”

*Regulatory Manager*

“ Thanks for always being on top of everything, it was a tough position to step into and you handled it extremely well. ”

*Marketing Manager*

“ I don't know what I would do without you, your level of professionalism and performance is unmatched by anyone. ”

*Regulatory Director*

“ I think that [PM] is fantastic. In my opinion, she goes above and beyond what is required of her...a terrific asset to our team! ”

*Regulatory Manager*

“ Thorough knowledge of the process and is confident...a pleasure to work with and extremely bright. ”

*Regulatory Senior Manager*

“ [PM] has made the process easier with his timely inputs and his ability to ensure the workflow is managed effectively. Agencies and vendors alike have commented positively about [PM's] performance. ”

*Marketing Manager*

“ My hats off to all of you! Thank you for your hard work and leadership! ”

*In-house Counsel*

“ Thank you. I have to say that you have been really great to work with! I'm so impressed that you can keep track of everything over the phone, we are lucky to have you on our team. ”

*Marketing Manager*

“ PMs have come up to speed very quickly. ”

*Regulatory Manager  
(commenting during the transition)*



“ We would not have been successful without your hard work.”

*Marketing Manager*

“ This was an incredible example of teamwork between the Brand, Regulatory Submissions and Framework Solutions to meet this tight timeline, customer expectations and ensure continued compliance with FDA regulations.”

*Regulatory Vice President*

“ I wanted to reach out to you and thank you for getting three of our jobs fully released on Friday. I really appreciate how on top of things you were and how willing you were to help me make sure that things were moving through in a timely manner. Getting these three jobs released on Friday was critical to our timeline and you did a great job partnering with me to make this happen!”

*Marketing Manager*

“ [PM] has far exceeded everyone's expectations, really had a great handle of role in a very critical time for the brand. [PM] is always cordial, professional, and willing to go above and beyond to help accomplish the needs of the brand. [PM] has been a great support for us...we appreciate her efforts.”

*Marketing Manager*

“ The transition was seamless and everyone is quite happy. In addition, [PM] is doing an incredible job in handling the process...”

*Regulatory Director*

“ We have had some exhaustive review committee meetings and issues especially the past month and [PM] has been very understanding about launch needs. I can't ask for better people with whom to work while certainly keeping marketing (me) in line.”

*Marketing Manager*

“ I want to thank [PM] for all of their hard work so far...I know that we've been a tough brand the past couple of months.”

*Marketing Senior Manager*

“ [PM] has exceeded my expectations on a consistent basis. Her efforts on the launch have been exceptional; both on behalf of the training and for the entire launch committee.”

*Regulatory Manager*

“ Review committee has been very trying as we approach launch. We can always count on [PM] to be even tempered and helpful. It has been a pleasure working with [PM].”

*Marketing Manager*

“ Thank you for everything that you're doing to work with us during this unusual time. You're doing a wonderful job.”

*Marketing Manager*

“ We recognize that you've been a GREAT help in ensuring the success of both product launches. Thank you for working with us on our TIGHT timeline, for being so flexible, and really for helping us move things along.”

*Marketing Manager*



**frameworksolutions**

143 West Street, Suite V  
New Milford, CT 06776

p: 860.799.7510  
f: 860.355.0664

[www.framesol.com](http://www.framesol.com)